

To review team compliments and consider any actions and associated expenditure

Below are examples of team compliments received relating to a service provided:

Compliment One

Saltash Town Council Web Site enquiry

ref : 2124533646

message : I would like to say a huge THANK YOU to Ian and the Service Team, who have cut back a hedge near my home and cleared all the public steps so thoroughly. The work had been noticed when Sheila Lennox-Boyd had been on an Estate Inspection Walk with Ian. I have seen the Team here on two occasions, and both times, every member has been polite, helpful, friendly, eager and hard working. Some brambles had become very overgrown and been an eyesore for some time, and the Team used the tractor to cut them down. I was impressed that Ian said they will come back again to tidy up the area by hand. The public steps look safe again and many people have commented what a good job has been done. Thank you to Sheila, Ian and everyone in the Team who have been involved in organising and conducting this work, which has improved safety and the appearance of this whole area. Thanks again.

Compliment Two

Good morning Saltash Team

We laid my mum in law to rest in our son [REDACTED] grave on Thursday this week All the arrangements were dealt with through Coop funeral care, on the day your grounds team were there when we arrived, my email to you is to say thanks to your grounds team at Churchtown Cemetery, the grounds always look immaculate and no matter which person we see at the Cemetery, they are all so friendly, helpful and very respectful.

It has been a tough year having buried our son [REDACTED] in June and then interring [REDACTED] ashes yesterday, but I cannot say thank you enough for all the people, grounds crew and the administration people, in the way the cemetery is kept and the friendliness and helpful attitude everyone has shown us I hope our praise will be shared with all the teams that deal with Churchtown Cemetery.

Thanks and kind regards

End of Report

Town Clerk